

Permission for Telehealth Visits

Sherry Sanders Reeves, Psy.D., LLC

What is telehealth?

Telehealth is a way to visit with healthcare providers, such as Dr. Sherry Reeves, psychologist.

You can talk to your provider from any place, including your home. You don't go to an office or clinic.

How do I use telehealth?

- You talk to your provider by phone, computer, or tablet.
- Sometimes, you use video so you and your provider can see each other.

How does telehealth help me?

- You don't have to go to an office or clinic to see your provider.
- You won't risk getting sick from other people.

Can telehealth be bad for me?

- You and your provider won't be in the same room, so it may feel different than an in-person office visit.
- Your provider may not be able to assess you as closely as at an office visit because the provider is not with you in person.
- Your provider may decide that telehealth is not appropriate or sufficient to meet your needs and will refer you to another provider who may be offering in-person office visits.
- Technical problems may interrupt or stop your visit before you are done.

Will my telehealth visit be private?

- We will not record visits with your provider.
- If people are close to you, they may hear something you did not want them to know. You should be in a private place, so other people cannot hear you.
- Your provider will tell you if someone else from their office or space can hear or see you.
- We use telehealth technology that is designed to protect your privacy and that is HIPAA compliant when using video.
- If you use the Internet for telehealth, we recommend that you use a network that is private and secure.
- We cannot guarantee the complete privacy of the telehealth visit and are not responsible for breaches beyond our control.

What if I want an office visit, not a telehealth visit?

For now, all visits with Dr. Sherry Reeves are by telehealth. We are not currently offering in-person office visits. We will provide you with referrals/resources for other providers in the area who may be able to offer you in-person visits if you do not want a telehealth visit.

We do not know at this time when in-person office visits will be resumed by Dr. Sherry Reeves.

What if I try telehealth and don't like it?

- You can stop using telehealth any time, even during a telehealth visit.
- We will provide you with referrals/resources for providers in the area who may be able to offer you in-person visits.
- If you decide you do not want to use telehealth again:
 - call 407-701-1135 and say you want to stop.
 - It will be as if you never signed this form.

How much does a telehealth visit cost?

- What you pay depends on your insurance.
- A telehealth visit will not cost any more than an office visit.

Do I have to sign this document?

No. Only sign this document if you want to use telehealth.

Do not sign this form until you have scheduled to start your first telehealth visit with Dr. Sherry Reeves. Your provider will discuss it with you.

What does it mean if I sign this document?

If you sign this document, you agree that:

- We talked about the information in this document.
- We answered all your questions.
- You want a telehealth visit with Dr. Sherry Reeves.

If you sign this document, we will be happy to provide you with a copy. Please let us know that you would like a copy.

Your name (please print)

Date

Your signature

Date